**CAEECC-Hosted Working Group on Underserved Customers**

**3rd Meeting of the Phase 1 WG**

**October 13, 2020, 1:30-3:30**

*See Meeting Supporting Documents on* [*Meeting Page*](https://www.caeecc.org/10-13-20-uwg-mtg)

**Facilitators: Dr. Scott McCreary & Katie Abrams, CONCUR Inc**

**Final Agenda**

**1:30 Agenda Review**

**1:35 Context for UWG** (Lara Ettenson and Jenny Berg)

**1:45 Review and Confirm Participant List** (see “CAEECC UWG Participant List\_10.9.2020” on Meeting Page)

**1:50 Research Update Overview**

* Recruitment Status and Timing
	+ *SMB*: UC Irvine leading analysis (Ed Coulson, UC Irvine and Theo Love, Green Energy Economics Group)
	+ *Public Sector*: UCSB leading analysis (Chris Malotte, SCE)
	+ *Residential*: UC Davis leading analysis (Lara Ettenson, NRDC)

**2:00    SMB**

* Review Status Updates on Current Research (Ed Coulson, UC Irvine and Theo Love, Green Energy Economics Group)
* Finalize Workplan to Identify Underserved SMB Customers
* Confirm use of CPUC’s SMB definition

**2:45 Residential**

* Identify members to support data needs
* Outline additional data asks building from the USC project (see “USC/NRDC Who is Underserved in the Residential Sector – Initial Results (7.17.20) on the UWG Phase I [Meeting Page](https://www.caeecc.org/7-30-20-underserved-wg))

**3:00 Public Sector**

* Forecast Timeline for Analysis and Reporting Out to full UWG; implications for Facilitation team involvement

**3:15 Wrap Up/Next Steps**

* Approach to schedule remaining 2020 meetings: next sub-WG and full UWG

**3:30 Adjourn**